



ACEMAR

QUALITY POLICY

Our Vision; is to become a leading production and trading company in iron-steel and mining sectors of our target markets through our strong relationship with our customers, employees, suppliers and values.

Our Mission; is based on the goal of becoming one of the most preferred suppliers in our target markets and it is to be an organization involved in continuous development by maximizing customer satisfaction, gaining trust of our customers and without compromising quality for sustaining our customers' trust in us.

ACEMAR established its QUALITY POLICY as follows for achieving its vision and mission as well as assuring customer satisfaction and sustaining efficiency of ISO 9001:2015 Quality Management System;

- Being customer-oriented,
- Prioritizing customer satisfaction,
- Following customer demands and expectations and continuously improving the company in this direction ,
- Establishing strong relationships with our customers and suppliers, assuring loyalty,
- Offering fast and reliable quality service,
- Keeping up with and adapting to change,
- Embracing team spirit,
- Ensuring continuous development of our personnel with necessary briefings and trainings,
- Following regulations and legal requirements to the letter,
- Complying with ISO 9001 Quality Management System and CARES Appendix 9 and taking actions for continuous development,

It has been determined as the QUALITY POLICY of our company.